Leisure 2019 Extended Guarantee Promotion - Terms and Conditions

- 1. This offer for an extended Leisure Guarantee (the "Guarantee") is open to all persons aged 18 and over resident in the United Kingdom, excluding employees of BEKO plc (the "Promoter") and their immediate families, associated companies, agents and anyone else professionally connected with this promotion.
- It only applies to purchases made from 12th April to the 30th June 2019 inclusive and will begin immediately after the expiration of the standard 1-year manufacturer's Guarantee. Full terms and conditions apply.
- 3. To be eligible for the free extended Leisure 2-year extended Guarantee, Claimants must make a purchase of a selected 2019 Leisure range cookers at participating Euronics retailers only. The featured range cookers are:
- CC90F531K, CC90F531C, CS90F530X, CS90F530K, CS90C530X, CS90C530K, CS90D530X, CK90F232K, CK90F232C, CK90F232R, CK90F232B, CK90C230S, CK90C230K, CK90C230C, CK90G232K, CK90G232C
 CS100F520X, CS100F520K, CS100C510X, CS100C510K, CS100D510X, CK100F232K, CK100F232S, CK100F232C, CK100F232R, CK100F232B, CK100C210K, CK100C210S, CK100C210C, CK100G232K, CK100G232C, CK100D210K, CC100F521K, CC100F521C, PR100F530K
 CS110F722X, CS110F722X, CK110F232K, CK110F232C
- 5. All applications must be received in full within 60 days of the purchase date. Applications received later than 60 days after purchase will be rejected. The Promoter accepts no responsibility for claims not received within this time.
- 6. Fully completed and correct claim forms, together with a <u>clear copy</u> of the original sales receipt, can be submitted online at leisurecooker.co.uk/guarantee-promo or by downloading, completing a claim form and sending it by post to; Leisure Guarantee Promotion, PO Box No. 2412, Watford WD18 8QU no later than 60 days after purchase of the range cooker. Postal Claims must be sent along with a <u>clear copy</u> of the original receipt.
- 7. Each extended Guarantee claim is limited to a single use and cannot be used in conjunction with any other promotional voucher against the product models listed in Term 3 or used for any other Leisure promotion. The free extended Guarantee claim form cannot be exchanged for cash.
- 8. This Guarantee is a repair Guarantee only, however we may on occasion and at our sole discretion choose to replace your product rather than repair it. Any additional charges i.e. disconnection and reconnection will not be covered.

The extended Guarantee covers the following:

- Repairs necessary as a result of faulty materials, defective components or manufacturing defects;
- The cost of functional replacement parts, but excluding consumable items; and
- The labour costs of an approved repair agent to carry out the repair.
- 9. The copy of the Claimant's purchase receipt must clearly show the following: a) Product code of the Leisure qualifying product purchased, b) date of purchase, c) the Euronics retailers name and d) location of the Euronics retailer. Please do not send original documents as they will not be returned.
- 10. Claims processing: Unsuccessful Claimants will be notified via a letter. Successful Claimants will be contacted 30 days after the claim has been received via letter to confirm successful application of extended Guarantee.

If 30 days after sending your fully completed application and clear copy of your purchase receipt you have not received cover documentation, you should notify Leisure Customer Service on 0333 207 9918

- 11. In the event the Claimant returns the Leisure cooker to the Euronics retailer, the Claimant will not be eligible to claim for the extended Guarantee. For the avoidance of doubt this clause does not prohibit in any way the Claimant's right to exercise their applicable statutory or Guarantee rights.
- 12. Where applicable any data captured during the course of the promotion will be collated, accessed, processed and stored wholly in accordance with applicable local Data Protection Laws and Regulations. Further information is available from our privacy policy at: http://www.bekoplc.com/privacy/
- 13. The Promoter accepts no responsibility for claims lost, delayed or for those claims not received by the closing date. Proof of posting will not be accepted as proof of receipt.
- 14. Claim forms will be disqualified if incomplete or illegible. It is the Claimant's responsibility to ensure that full details are provided for claims to be processed.
- 15. The Promoter reserves the right to withdraw this promotion at any time and/or to unilaterally change the terms and conditions without incurring any liability.
- 16. This Promotion will be governed by the laws of England and Wales.
- 17. Claimants will be deemed to have read and accepted these terms and conditions.
- 18. The Promoter is Leisure, Beko plc, Beko House, 1 Greenhill Crescent, Watford, WD18 8QU, Company Registration Number: 02415578.
- 19. For any enquiries please email: service@beko.co.uk